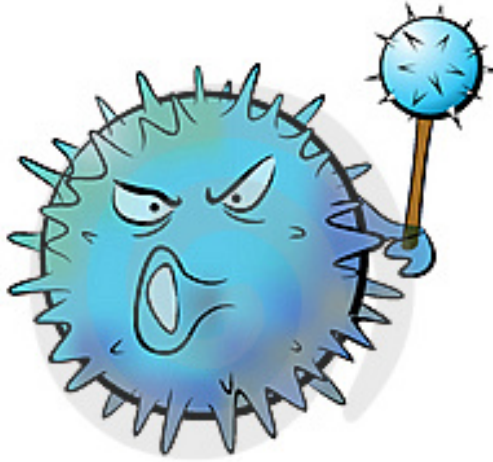# Niscom Computer Services

Newbury, Berkshire, UK

01635 569123

Serving the towns of Newbury, Thatcham, and Hungerford, plus the surrounding villages of West Berkshire and North Hampshire, we are specialists in the removal of all types of computer infections,. This process takes time and cannot normally be undertaken at customer's premises. There are several processes that we run depending upon the type of infection.
Our charge for this is £75.00 per machine. In terms of experience and time required to resolve these problems, it represents extremely good value for money.

The word virus when associated with computers is the word that everyone uses when they appear to have problems, whether things have slowed down, whether you are getting lots of pop-ups, or when things just aren't working properly. There are many different types of infection which the ordinary computer user will refer to as a virus.

These are malicious programs that once they infect your machine will start causing havoc on your computer. It is important to understand the generic terms. Here is a brief explanation of each one and how it can affect your computer.

Adware - A program that generates pop-ups on your computer or displays advertisements. It is important to note that not all adware programs are necessarily considered malware. There are many legitimate programs that are given for free that display ads in their programs in order to generate revenue. As long as this information is provided up front then they are generally not considered malware.

Backdoor Exploits - A program that allows a remote user to execute commands and tasks on your computer without your permission. These types of programs are typically used to launch attacks on other computers, distribute copyrighted software or media, or hack other computers.

Rogue Dialler - A program that typically dials a premium rate number that has per minute charges over and above the typical call charge. Many computer users still leave their old dial-up modem connected, even though they have a broadband connection. It is essential that you disconnect or disable your old dial-up modem when you convert to broadband, otherwise you could find that you have an unexpected phone bill for several hundred pounds.

Browser Hijackers - A program that attempts to hijack certain Internet functions like redirecting your start page to the hijacker's own start page, redirecting search queries to an undesired search engine, or replace search results from popular search engines with their own information. If your home page has changed, then there is a good chance that your computer has been hijacked

Malware - Malware is programming or files that are developed for the purpose of doing harm. Thus, malware includes computer viruses, worms, Trojan horses, spyware, browser hijackers, and certain type of adware.

Spyware - A program that monitors your activity or information on your computer and sends that information to a remote computer without your knowledge. This type of programme can be used to gain access to your bank account details.

Trojan - A program that has been designed to appear innocent but has been intentionally designed to cause some malicious activity or to provide a backdoor to your system.

Virus - A program that when run, has the ability to self-replicate by infecting other programs and files on your computer. These programs can have many effects ranging from wiping your hard drive, displaying a joke in a small box, or doing nothing at all except to replicate itself. These types of infections tend to be localized to your computer and not have the ability to spread to another computer on their own. The word virus has incorrectly become a general term that encompasses trojans, worms, and viruses.

Worm - A program that when run, has the ability to spread to other computers on its own using either mass-mailing techniques to email addresses found on your computer or by using the Internet to infect a remote computer using known security holes.

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If you live in any of the following towns or villages, then our experienced engineers would be happy to help you resolve your virus problems.

Aldworth, Aldermaston, Basildon Village, Beenham, Boxford, Bradfield, Bucklebury, Chieveley, Cold Ash, Donnington, East Garston, East IIsley, Enborne, Frilsham, Great Shefford, Greenham, Hampstead Marshall, Hampstead Norreys, Headley, Hermitage, Highclere, Hungerford, Inkpen, Kingsclere, Kintbury, Lambourn, Midgham, Newbury, Speen, Thatcham, Woolhampton, Yattendon